Breiner, Kirstin

From:MacDonald, DavidSent:Thursday, September 29, 2011 3:08 PMTo:AfterIreneCTSubject:FW: Storm Follow Up

From: Linda Heinig [mailto:lrhc21@gmail.com] Sent: Thursday, September 29, 2011 3:08 PM To: MacDonald, David Subject: Storm Follow Up

Dear David,

My message may be too late for you meeting but it's something that I think should be address should we experience another storm such as Irene that crippled many of the CT coastlines. I sent a message to my representative, Noreen Kokoruda and she recommended I send an email to you. Below is the message sent to Noreen.

I was wondering and don't know who to address this to but in Guilford during Irene they used reverse 911 to call homes. This is not effective seeing many of us were without power, landline phones and cable let alone water and sanitation.

There should have been signs posted not only in town but in North Guilford maybe at Rt 80 and Route 1 of where to get water, or other means of help. I never saw, not saying they didn't come to our area, anyone from the town to observe the damage. Our neighbors got together to clear our road which otherwise would have been unpassable and is a deadend.

Thank God for my iPhone which didn't lose service I was able to get emails, calls and conduct business. Could there be another means to email people? call cell phones during a disaster such as this where communications were down?

I was lucky to have a generator, but it died during the storm, we were able thanks to Giant Oak Power Equipment to purchase a new one in a day.

Just some thoughts to present to our town officials and CL&P. We are without power a lot in our area, lines need to be upgraded along with poles. I have complained but it doesn't help.

Thanks for your time and consideration.

Sincerely,

Linda Heinig

Linda Ruocco Heinig

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